

To be attributed to an NSO Spokesperson:

“While we cannot comment on research we haven’t seen, if it’s anything like what they’ve published in the past, it will be filled with inaccuracies and old and recycled claims. The fact is, NSO Group investigates all credible claims of misuse, and NSO takes appropriate action based on the results of its investigations. This includes shutting down a customer’s system — a step NSO has taken several times in the past, and will not hesitate to take again if a situation warrants. NSO is also the first in the cyber intelligence industry to issue a Transparency and Responsibility report, and we are engaged with multinational institutions in an effort to bring further transparency to this sector. We look forward to continuing discussions about how to implement governance standards in this industry with organizations who understand the interplay between public safety and security, and the preservation and protection of human rights. This is a serious issue that requires a commitment to problem solving, not a focus on scoring public relations points.”

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